ANNEXURE B Investors Complaints Data by SBI Capital Markets Limited Data as on February 28, 2025 for Preferential Issue **Total Pending** Received during **Resolved during** Average Pending as at the during the **Pending** the particular the particular Resolution Sr. **Received from** end of January particular complaints time ^\ (in No. month i.e. in month i.e. 2025 i.e. last month month i.e. > 1 month February 2025 February 2025* days) February 2025# Directly from 1 0 0 0 0 0 0 Investors SEBI (SCORES) 0 2 0 0 0 0 0 Stock Exchanges (if 0 3 0 0 0 0 0 relevant) Other Sources (if 4 0 0 0 0 0 0

0

0

0

0

Trend of monthly disposal of complaints (For 5 months on rolling basis)

0

| Sr. No. | Month | Carried forward from the previous month | Received during the particular month | Resolved during the particular month | Pending at the end of the particular month |
|------------|--------------------|---|--|--|---|
| 1 | October,2024 | 0 | 0 | 0 | 0 |
| 2 | November,2024 | 0 | 0 | 0 | 0 |
| 3 | 2024, December | 0 | 0 | 0 | 0 |
| 4 | January,2025 | 0 | 0 | 0 | 0 |
| 5 | February,2025 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the

0

#Inclusive of complaints pending as on the last day of the month.

any)

Grand Total

5

Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| Sr. No. | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|------------|--------------------|------------------------------------|---|---|---|
| 1 | 2022 | 0 | 0 | 0 | 0 |
| 2 | 2023 | 0 | 0 | 0 | 0 |
| 3 | 2024 | 0 | 0 | 0 | 0 |
| 4 | 2025* | 0 | - | = | - |
| 5 | 2026* | - | - | = | - |
| | Grand Total | 0 | 0 | 0 | 0 |

^{*}Data shall be updated after the completion of respective calendar year

^{*} Inclusive of complaints of previous months resolved in the current month.