

ANNEXURE B

Investors Complaints Data by SBI Capital Markets Limited

Collective Data as on December 31, 2024 for Research Analysts

Sr. No.	Received from	Pending as at the end of November 2024 i.e. last month	Received during the particular month i.e. in December 2024	Resolved during the particular month i.e. December 2024*	Total Pending during the particular month i.e. December 2024#	Pending complaints > 3 month	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
4	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#
1	April, 2024	NA	NA	NA	NA
2	May, 2024	NA	NA	NA	NA
3	June, 2024	NA	NA	NA	NA
4	July, 2024	NA	NA	NA	NA
5	August, 2024	NA	NA	NA	NA
6	September, 2024	NA	NA	NA	NA
7	October, 2024	NA	NA	NA	NA
8	November, 2024	NA	NA	NA	NA
9	December, 2024	NA	NA	NA	NA
10	January, 2025	Data will be updated after completion of the period			
11	February, 2025				
12	March, 2025				
	Grand Total	NA	NA	NA	NA

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of Complaints

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25*	0	-	-	-
	Grand Total	0	0	0	0

*Data shall be updated after completion of respective financial year.