

ANNEXURE B

Investors Complaints Data by SBI Capital Markets Limited

Data as on November 30, 2024 for Private Placement of Municipal Debt Securities

Sr. No.	Received from	Carried forward from previous month i.e October 2024	Received during the month i.e. in November 2024	Resolved during the month i.e. November 2024*	Total Pending during the month i.e. November 2024#	Pending complaints > 3 month	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#
1	April, 2024	NA	NA	NA	NA
2	May, 2024	NA	NA	NA	NA
3	June, 2024	NA	NA	NA	NA
4	July, 2024	NA	NA	NA	NA
5	August, 2024	NA	NA	NA	NA
6	September, 2024	NA	NA	NA	NA
7	October, 2024	NA	NA	NA	NA
8	November, 2024	NA	NA	NA	NA
9	December, 2024	Data will be updated as and when applicable			
10	January, 2025				
11	February, 2025				
12	March, 2025				
	Grand Total	NA	NA	NA	NA

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25*	0	-	-	-
	Grand Total	0	0	0	0

*Data shall be updated after the completion of respective financial year