ANNEXURE B Investors Complaints Data by SBI Capital Markets Limited Collective Data as on October 31, 2024 for Research Analysts Pending as at **Total Pending** Resolved Received during the end of during the during the Pending **Average** the particular Sr. **Received from** September particular particular month complaints > **Resolution time** month i.e. in No. ^ (in days) 2024 i.e. last month i.e. i.e. October 3 month October 2024 month October 2024* 2024# Directly from 0 0 0 0 0 0 Investors SEBI (SCORES) 0 0 0 0 0 0 2 Other Sources (if 0 3 0 0 0 0 0 any) 4 **Grand Total** 0 0 0 0 0 0

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#		
1	April, 2024	NA	NA	NA	NA		
2	May, 2024	NA	NA	NA	NA		
3	June, 2024	NA	NA	NA	NA		
4	July, 2024	NA	NA	NA	NA		
5	August, 2024	NA	NA	NA	NA		
6	September, 2024	NA	NA	NA	NA		
7	October, 2024	NA	NA	NA	NA		
8	November, 2024	Data will be updated after completion of the period					
9	December, 2024						
10	January, 2025						
11	February, 2025						
12	March, 2025						
	Grand Total	NA	NA	NA	NA		

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of Complaints

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year			
1	2022-23	0	0	0	0			
2	2023-24	0	0	0	0			
3	2024-25*	0	-	-	-			
	Grand Total	0	0	0	0			
*Data shall be updated after completion of respective financial year.								

^{*} Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.